

Dear Team at Harry Reid International Airport,

We are thrilled to celebrate with you for this groundbreaking and heartwarming moment that marks a true win for accessibility in our state!

Your newly launched program to support Deaf and Hard of Hearing (D/HH) travelers—developed in partnership with Aira and the Aira ASL App—is the first of its kind for D/HH Nevada travelers. And the timing couldn't be better, with over 16,000 D/HH travelers that arrived in July for DeafNation World Expo 2025 – Las Vegas and other Deaf Events. What a remarkable achievement!

This moment is the result of months of dedication and collaboration. Since our initial conversations with airport leadership in August 2024 and our following check-ins, you not only heard our community's concerns, you acted. Through thoughtful planning, inclusive research, and direct input from D/HH stakeholders, your team delivered a program that sets a new standard for accessible travel.

The Nevada Commission for Persons Who Are Deaf and Hard of Hearing continues to work diligently to ensure that access, equity, and inclusion are upheld in all spaces impacting our community.

And thank you for your proactive approach to including our community partners at Las Vegas Deaf Seniors (LVDS) who recently had the opportunity to test and experience the new program firsthand. Their feedback was overwhelmingly positive! From staff engagement to the seamless use of the Aira ASL App, every aspect exceeded expectations.

To the incredible staff at Clark County Department of Aviation, and team members of Harry Reid International, Henderson Executive Airport, and North Las Vegas Airport: Thank you for your unwavering commitment to accessibility. Your leadership in embracing innovation and prioritizing customer care for all travelers—especially those in our Deaf and Hard of Hearing community—is inspiring and deeply appreciated.

We also extend our sincere gratitude to Director of Aviation, Rosemary Vassiliadis, for her steadfast support and allyship. Your dedication is not only seen—it's felt across our community.

Let's celebrate this moment together! This is more than an achievement—it's a testament to what we can accomplish through true collaboration and community engagement.

We look forward to sharing feedback from DeafNation and other Deaf Event travelers over this past month and continuing to work closely with your leadership team in the weeks and months ahead. To coordinate a follow-up meeting with our Commission's Accessibility Subcommittee and/or Commission Executive Director, please let us know your availability.

With immense gratitude and pride. Welcome to our D/HH CommUNITY.

Sincerely,

Nevada Commission for Persons who are Deaf and Hard of Hearing